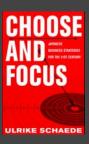
# CHOOSE AND FOCUS: The Transformation of Japanese Business Strategies

#### Ulrike Schaede

School of International Relations and Pacific Studies University of California, San Diego

September 10, 2009 San Francisco Japan Society of Northern California



These powerpoint slides are the intellectual property of Ulrike Schaede. They may not be copied, reproduced, or employed for presentation without the author's permission.

All rights reserved.

© Hirika Schrada, Chassa and Focus, Cornall University Press, 2008

# Excerpts from Japan's Recent Shopping List

- Nihon Seishi bought Australian Paper (\$360 million)
- Asahi Beer bought Schweppes Australia and 20% of Tsingtao
- Kirin bought stakes in San Miguel and Lion Nathan, and is pursuing Dairy Farmers (Australia) (\$960 million)
- Mitsubishi Rayon to acquire Lucite International (U.K.) for \$1.6 billion
- Fujifilm Corp acquired North-Carolina-based Empiric Systems LLC (radiology)
- Daiichi-Sankyo bought 52% of Ranbaxy (\$4.6 billion)
- Takeda acquired Millenium (\$8.8 billion)
- Eizai bought MGI Pharma
- Nissin Foods ("Cup Noodle") to invest \$250 million in Russia
- Tokio Marine bought Kiln (U.K.) (\$881 million)
  - → Not trophies, but strategic investments

© Ulrike Schaede, Choose and Focus, Cornell University Press 2001

# Japan's Outlook

4

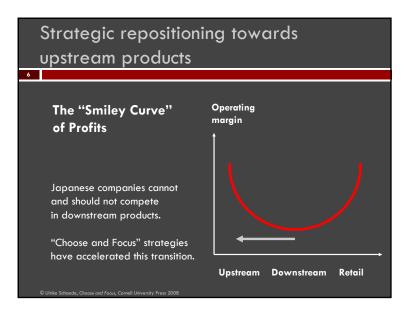
- FY2009 GDP forecast: -2.6%; FY 2010: +2.1%
- Outlook poor, but not nearly as bad as in the U.S. and Europe
- Re-emergence of competition from Japan
  - Global crisis hit large firms in position of strength
  - □ Crisis as opportunity: innovative, driven, nimble, focused
  - Leading in industries that will be critical in the future (chemicals, components, green technologies)

⇒ What happened in Japan?

Ulrike Schaede, Choose and Focus, Cornell University Press 2008

# GDP Growth, 1998-2007 Longest boom in Japan's record-keeping history Longest boom in Japan's record-keeping history Real GDP y-o-y in %; Source: Cabinet Office In FY 2007, Japanese listed firms posted record combined pretax profits for the 6th year in a row. Leaders behind this growth include companies such as JSR, Nitto Denko, Ibiden, Teijin, Softbank, and Astellas.





# The Challenge is ...

- We have not looked at Japan since the late 1980s/early 1990s.
- Business interest has shifted to China.
- The new Japanese strength is in intermediate products and components, not in end products.
- There is limited awareness of the New Japan and its strategic repositioning.

© Ulrike Schaede, Choose and Focus, Cornell University Press 200

### What We "Know" about Japanese Business

- 9
- Business groups (keiretsu)
- Horizontal (inter-market); vertical (subcontractors)
- Main bank system
- Preferred loans; informal bailouts, few bankruptcies
- Internal processes of corporate governance
  - Cross-shareholdings
- Subcontracting hierarchies (shitauke)
- Lifetime employment
  - Seniority wages and promotion
- Restricted distribution system
- Industrial policy
  - Administrative guidance/extensive intervention
- Difficult entry for (foreign) competitors

The strategic logic underlying these has changed

© Ulrike Schaede, Choose and Focus, Cornell University Press 2008

## Strategic Inflection Point

#### 11

- "A point in time when industry dynamics are altered so profoundly that there is a fundamental change in what it takes to win." (Burgelman/Grove)
- An irreversible change in the competitive environment so that the balance of forces shifts away from previous ways of doing business to new ones.
- Examples in business history: the arrival of telephony, mechanical refrigeration (shipping), the semiconductor, the internet, ....
- In Japan, the entire political economy shifted, thereby completely changing incentives and constraints for corporate managers.

© Ulrike Schaede, Choose and Focus, Cornell University Press 2008

# The Argument in Brief: 1998-2006 = Strategic Inflection Point

- Banking crisis; recession of the 1990s
- Globalization ("hollowing out"; imports reach Japanese markets)
- Political entrepreneurship ("Leave it to the Market")
- Social distress (crime, suicides, homelessness)
- = In 1998, Japan reached a tipping point.
- Irreversible change in laws, processes of regulation, and markets 1998-2006
- New strategic context for Japanese firms
- New industrial architecture

Ulrike Schaede, Choose and Focus, Cornell University Press 2008

## Japan's Strategic Inflection Point 1998-2006

12

#### Banking crisis

- New ways to write off bad loans
- New business model for banks

#### Recession: Need to restructure and reorganize

- New laws on bankruptcies, corporate reorganization, stocks, mergers, acquisitions, hostile takeovers, etc.
- New labor rules to increase flexibility
- New shareholder rights

#### New rules on corporate governance

- Internal oversight committees: directors are liable
- Stricter prosecution of corporate wrongdoings
- Undoing of cross-shareholdings, influx of foreign investors
- Shift to formal regulation

© Ulrike Schaede, Choose and Focus, Cornell University Press 200

# 1998-2006 Legal Reforms

13

- Financial Reforms: Disclosure and Transparency
- □ "Big Bang", 1998
- Consolidated, mark-to-market accounting, 2000
- New disclosure requirements (e.g., quarterly earnings reports)
- Bankruptcy Legislation: Entry and Exit
  - "Chapter 11" reorganization and liquidation
- Commercial Code (annual revisions): Restructuring
  - Different types of stock (e.g., Treasury Stock); transfer of ownership
- Corporation Law, May 2006
  - Clear rights for managers and shareholders
  - New possibilities for corporate strategies
- Financial Instrument and Exchange Law, October 2007
  - J-Sox: internal control system
  - Financial regulation by product, not by company
- New Labor Laws: Dismissals, Temp Workers, Labor Contracts

# How to Increase ROI? - Refocusing: From unwieldy goliaths to nimble competitors

15

- "Choose and Focus" (選択と集中)
  - Exit: spin-offs, M&As, MBOs (focus on core business)
  - Reorganization: "company system", holding company structure (implement new goals through incentives, promotions, accountability)
  - Consolidation: purchase competitors (choose core businesses and dominate in those)
- From sales focus to profitability focus
- From "stability" to "winning"

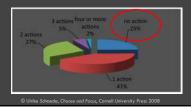
# TSE Shareholder Structure 14 Insurance& Inv. Banks Individuals Very different incentives for manager Source: TSE, 平成19年度株式分布状況調査の調査結果について

# Japan's Restructuring Wave: "Choose and Focus" by Nikkei 500 Firms, '00-'06 sale/closure of business unit

company system, holding company acquisition of a

competitor





- 1) 75% of Japan's largest firms have reorganized.
- 2) 41% have restructured in more than one way.
- 3) 25% have done nothing.

# Diversification vs. Unbundling

17

- Old Japan: Size and market share
- 1980s Strategy Advice: Diversification
  - Reduces risk of failure
  - Increases profits if "related"
  - Decreases profits if "unrelated"
- Optimal point differs by company.
- 40 years of conglomeration
- ⇒ Decline in performance over time
- Bubble period excesses (exuberant diversification)
- 1990s recession: need to restructure
- Laws that facilitate spinoffs, etc.

© Ulrike Schaede, Choose and Focus, Cornell University Press 2008



uiveisiiicuiio

# Strategic Inflection: Implications for Corporate Strategy

19

#### Need to attract outside investors

- Profitability is key: price of financing
- Need to disclose
  - Shed unprofitable business units, holdings (real estate, stock)
  - Reduce costs (production, purchasing)

#### Change in corporate governance

- Less loyalty, more voice and exit
- Threat of hostile takeover if suboptimal performance

#### Compete through "Choose and Focus"

 $\blacksquare$  Identify core business areas  $\rightarrow$  Reorganization

#### New System of Innovation

■ From in-house to the market

© Ulrike Schaede, Choose and Focus, Cornell University Press 2008

### Is that a lot or a little?

18

- U.S. wave of refocusing 1980
- Conglomeration in the 1960s (mostly unrelated)
- Refocusing in the 1980s
  - Reagan Administration: change in antitrust enforcement
  - New insights into finance
    - Companies should be specialized and comparable
    - Investors should engage in their own portfolio diversification
  - Emergence of buyout funds
- At least 20%, but as many as 50% of U.S. Fortune 500 firms restructured in the 1980s (Markides 1995)
- Compare to Japan: 36% of firms have divested 75% have restructured.
- A truly remarkable episode in global business history.

Ulrike Schaede, Choose and Focus, Cornell University Press 2008

# What does this mean for Japan?

20

#### Change is underway toward ...

- New technological leadership
- No longer end products, but components and materials
- Laggards' influence is waning

#### New firms

- Mergers between spun-off SBUs: unencumbered by business groups; focused, driven
- New entries

#### Newly empowered actors

- Consumers
- Employees (professionals, women)
- Entrepreneurs

#### New markets

Focus ⇒ outsourcing ⇒ startups, new (foreign) entry

Ulrike Schaede, Choose and Focus, Cornell University Press 2008

# The Decline in Stable Shareholdings 21 \*\* \*\* 100.0 90.0 \*\* \*\* 100.0 90.0 \*\* \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* \*\* 100.0 \*\* \*\* 100.0 \*\* \*\* 100.0 \*\* \*\* 100.0 \*\* 100.0 \*\* 100.0 \*\* 100.0 \*\* 100.0 100.

# \*\*Notes Sheeds, Choose and Faces, Carnell Librarity Press 2008 Why all these gaijin? \*\*Access\*\* 1998 Foreign Exchange Law Information legal change with strategic inflection point: transparency, disclosure, access Comparative pricing in the 1990s exchange rate, growth prospects Opportunity banking crisis switch from informal workouts to direct loan disposals increased activity with bankruptcy laws 2000 shift to "choose and focus": lots of good stuff to buy

## Who bought these shares?

22

- Banks: "overflow repository" institutions
- Bank of Japan
- Banks' Shareholdings Purchase Corporation
- Corporate share buybacks
- Japanese institutional investors
- Foreign investors
- Funds managed by Wall Street and London firms
- Japanese funds registered abroad

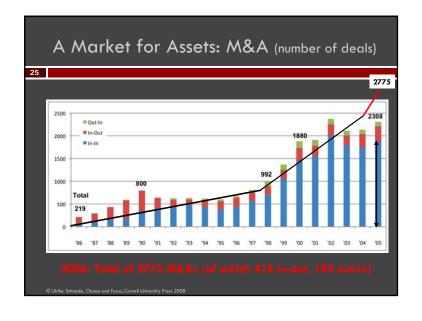
Ulrike Schaede, Choose and Focus, Cornell University Press 2008

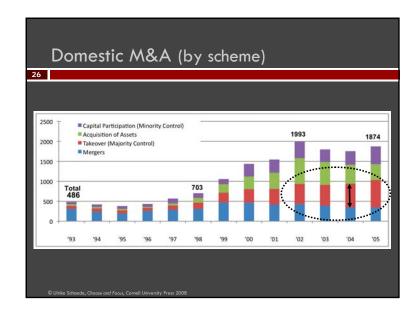
# Strategic Drivers in the New Japan

24

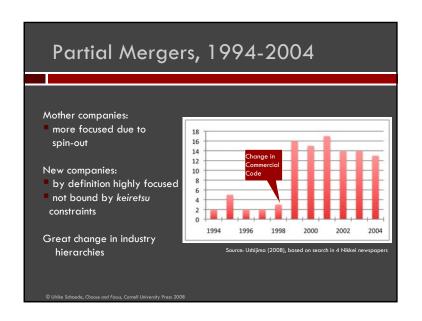
- Compete for investors through higher ROI
- credit ratings, ROE
- threat of hostile takeovers
- Compete through high margins
  - no longer an advantage in mass production of standard goods
  - no longer "also-runs" in many industries
- Compete through technological leadership
  - focused R&D on clearly defined areas of excellence
- Compete through efficiency and "getting things done"
- new work content, performance pay, a market for talent
- Compete through lower costs
- global sourcing / weeding out Old Japan suppliers
- no longer insurance through relational pricing

Ulrike Schaede, Choose and Focus, Cornell University Press 2008









# Summary (1)

29

- Old Japan's political economy set strong incentives for CEOs to pursue market share, and therefore stability ⇒ 40 years of diversification
- Since 1998, Japan's business organization has moved towards the market ⇒ Refocusing
  - 1998-2006 strategic inflection point
  - New competitive repositioning: profits through focus
  - New technological leadership: materials and components
- ⇒This has positioned Japan's leading firms well to use the 2009 crisis as an opportunity.

© Ulrike Schaede, Choose and Focus, Cornell University Press 2001

# Summary (2)

What does this Mean for Global Competition?

31

- Japan's new, leading firms are re-entering world markets as lean, focused, driven competitors
  - Not your old household names
  - New leadership is in materials and components
- New competitive dynamics within Asia
  - Asia is more than mass-production
  - Asia is more than China
  - Samsung: "China is catching up, while Japan continues to lead. We are sandwiched between them."
  - Japan's new technological drive is pulling and pushing Asia to new levels (e.g., LCDs in Taiwan).
- Relying on what we used to "know" about Japan is a recipe for failure.

© Ulrike Schaede, Choose and Focus, Cornell University Press 2008

# Recent Industrial Data and Surveys

